



COTTAGE FORUM
Monday, July 11, 2016

Carol Holzman opened the meeting by welcoming everyone. She said that we met last week for Afternoon Exchange and she mentioned the sale of Cherry Hill. She said the closing is scheduled during the week of 7/25. Once the sale is complete, we will be acquiring the 5 acres adjacent to our property and extends out about 100 ft. from our border. It runs the length of our property behind Cottage 45. Carol said that we would eventually move the fence back and for now the additional property will serve as a buffer. Once the community fills up we will build on it.

She said that the dumpster was switched out to a smaller one that should be easier for residents to reach. If the doors are closed, residents can open them and leave their yard waste to the side and JoAnn will take care of it.

Carol then opened the floor for questions/comments.

Carol Bishop said that regarding the cutting of bushes, a lot of them have tall shoots. She has some that are growing over the hose bib. They are a certain type of bush. Carol Holzman said she'd talk to Chuck about it. He's away at a conference and will be back on Monday.

Elaine Showers asked where to get the smaller bags for recyclables. The 13-gallon ones are available at Lloyds and Food Lion. Gil Kaufman said they're in the Gift Shop for Cottage residents. Most bags are only .7 mils thick, but ours should be at least 1 mil thick to protect the people handling it.

Dick Kauffman said that he wanted to pass on for informational purposes that he will be starting with some home services -- Wellness and Companion Services. Carol elaborated that Wellness services are available to help residents with things like showering, medications, wound dressings, etc. The cost is different depending on whether a CNA or an RN is necessary. Carol said that Cadbury doesn't provide home health care because we don't have a home health license. We can't administer medications; we can only set them up for the resident. Also, wound care must be done in the Community Building. Dick Cleaveland asked if we have any information that he can put on the CALRA website. We will provide contact information, as the brochures are being updated.

Carol said Companion Services provides help with errands like watering plants or helping with animals, doing dishes, cooking, etc., anything that doesn't require medical care.

Carol said that the cost for companions is \$25 and can be scheduled in ½ hour increments. She added that services from Griswold are a little cheaper but they require a minimum of 4 hours. Cadbury charges \$35 an hour for a CNA and is flexible to 30 minutes.

Elise Gould spoke for another resident that was unable to attend who said that housekeeping was inadequate for the twice monthly cleanings and the 2-time yearly deep cleanings. She said they do dusting of additional items and carpet cleaning – no cleaning of wood or tile flooring. The cleanings should be modified for cottages versus apartments. Carol said that there is a list of items that are provided. She said that we need to know the resident's expectations and asked Elsie to have the resident call Carol to discuss. Other residents agreed that when the floors are done, they aren't rinsed and a sticky residue is left. Some residents suggested floors be rinsed with vinegar and water. Dick Cleaveland said that Housekeeping could spend more time on some items and possibly postpone some cleaning to the next visit. Carol said that it's difficult to meet everyone's needs and keep as consistent as possible. Elsie said that regarding the deep cleaning, it tends to take about 30 minutes for 2 people, but the wood floors are not being cleaned to the same capacity as the carpets would. Jane Hood said that cleaning has never been done behind the furniture. Carol said she would talk to Chuck about it. Mildred Wiedmann said the only way to get the baseboards clean is to use a damp cloth and they need to get down on their hands and knees. Carol said that we would take a look at appropriate equipment.

Elsie asked at what intervals we clean the outside of the cabinets. Carol said that it could be done at the semi-annual cleanings.

Jim Bazzoli said that some driveways are cracking. Carol said that Chuck is aware and it looking at them.

Jane Lord asked how long the mulch pile would be there. Carol said that Maintenance is working on it.

Mary Ann Iverson said that water develops on the sidewalk by C29. The birds love it but now she worries about the cold weather and ice forming. Carol said that we'd take a look and make a list of those low areas.

Dick Kauffman said that it seems that the parking lot drains to the back of the cottages and that we need something that will guide the water to drain properly.

Barbara Sumereau asked how the sprinklers are set. She said some were on at 7:30 and some at 10:30. Chuck had said they are different zones. We will take a look and talk to Chuck. Curt Christensen said that the sprinklers wash his windows! Carol said that if you need a sprinkler adjusted, call Alan at 644-6388. His number is in the back of the resident directory.

Pat O'Hanlon said that there are two streetlights that are out; one in the front and one in the back of C15. Carol said that we must call Delaware Electric Coop to fix.

Tony Manyak asked if we are stuck with Xfinity for cable. Carol said yes, that we have a contract with Comcast but it will be running out soon. We don't allow outside antennas or dishes on the houses.

Mildred Wiedmann said that Maintenance should pick up the trash at the Guest Cottage on Mondays. Guests are often there over the weekend and the trash would sit until Thursday. Carol said that we would have Maintenance make a special trip on Monday.

Someone said that there is a special number for residents to call Comcast. We have a bulk account. Jim Bazzoli said that residents don't have to use Comcast for TV into the Internet; they can use AT&T or Verizon.

Richard Woolley said that the response from Support Services on requests has been excellent and the workmanship has also been excellent. Someone added that JoAnn is excellent. Carol said that we have just hired another groundskeeper named Wilma.

Jim Bazzoli said that he's seen some Japanese beetles. Carol said that we have already put out some traps.

Jane Lord asked about changing the time for the Cottage Forum meetings to the afternoon so residents wouldn't miss activities. Carol said that we would take a look at the schedules.

A resident reported that a sprinkler was on between C6 and C7 at 12:30 in the afternoon, but said that Chuck had told residents that they were done by 8:00 or 9:00 am.

Carol thanked everyone again for coming and the meeting was ended.

7/18/16
Barbara White, Recorder